It was a pleasure to work with Missak, he went above and beyond with his assistance of the installation. He helped the employees onsite with the activation when that was not part of the scope of work. He also stayed in country even though we had to make a last minute change to the scope of work, which was nice, so we didn't run into issues with new travel costs or rescheduling. I really appreciate his hard work and he did well to communicate with me on the programming and testing/commissioning, he spoke English very well for our calls and we used a messaging app for the rest of the communicating.

Hagop, you were also a pleasure to work with. Very friendly and knowledgeable, and you and Sandy did a great job of continuing the communication and providing updates as the situation progressed and grew closer to the final installation.

Sincerely,

Nicholis Carstensen

SIEMENS

Global Security Project Manager
Facility Planning & Engagement
Siemens Digital Industries Software
Office: [redacted] | Cell: [redacted]

DISW Global Security
+1-503-685-7777, press option 1
Security_office@mentor.com